



Pet/Service Animal Policy & Guidelines

Revised 2/2017

Dear Valued Guest,

As part of our commitment to provide the highest level of service, the Northwoods Lodge is pleased to welcome you and your pet companion or service animal (no therapy dogs), as our guest. The non-refundable charge to accommodate your pet at this property is \$15.00 fee per pet, per night, required at check-in.

To keep all our guests satisfied, only **clean, well behaved** dogs of **80 pounds** or less are permitted to stay in our specifically designated pet friendly rooms. Please be advised no more than **two pet companions** are permitted in any guest room.

In addition, to ensure a harmonious stay for all guests, the following guidelines and restrictions must be adhered to:

1. Any damage caused by pets must be reported to management immediately so proper action can be taken to avoid inconvenience to other guests.
2. Pets must be on a leash anytime they are in public areas inside or outside of the hotel and must not make noise that disturbs other guests.
3. Guests are responsible for cleaning up after their pet on hotel property.
4. Pets may not be left unattended in guest rooms, unless they are secured in a carrier. Indian River Pet Resort (231-238-2278, located less than 2 miles south of The Lodge) offers animal boarding & daycare.
5. If pets are left unattended and non-crated, there will be a fee/penalty charged and/or Animal Control being called and asked to remove the animal at owner's expense.
6. Use of hotel linens, towels, and facilities to bathe pets in not permitted.
7. Pets are **not** allowed in the lobby or breakfast area.
8. If your pet becomes objectionable to another guest, the hotel staff reserves the right to ask you to leave the property and you will be financially responsible for all costs associated with your stay up until the time you are asked to leave the property.
9. Guests agree to indemnify and hold harmless the hotel, its owners and its operator from all liability, claims, expenses and damage suffered because of the guest's pet.
10. Guests are responsible for any damage or disruption they (or their pets) may cause and agree to make reimbursement for such damages on demand. This includes expenses more than the amount of the damage deposit that may have been required at check-in.

Management reserves the right to refuse service to any guest who does not comply with the above stated pet policy and guidelines.

Thank you for your business and we hope that you and your pet have an enjoyable stay!

I have read, understood, and agree to adhere to this pet policy and the terms and conditions outlined above.

Print Name

Signature

Room #

Date